



Terms & Conditions

By submitting payment through this portal, you agree to the following:

Payment Authorization

You confirm that you are the authorized cardholder and authorize The Boat House to charge your payment method for the amount submitted.

If enrolling in Card on File, you authorize The Boat House to securely store your payment method and charge your card for current and future transactions, including outstanding balances, services rendered, or completed purchases. This authorization will remain in effect until you revoke it in writing and receive confirmation from The Boat House.

Payment Application

Payments made through this portal are applied to outstanding balances on your account unless otherwise specified. If you have questions regarding your balance, you should contact The Boat House prior to submitting payment.

Credit Card Surcharge

A 3.00% surcharge will be applied to all credit card transactions. Debit card payments will not be assessed a fee. By submitting payment, you acknowledge and agree to this surcharge.

Processing & Timing

Payments are processed through a secure third-party payment provider. Posting times may vary depending on processing schedules, banking institutions, and transaction timing.

Chargebacks & Disputes

By submitting payment, you agree not to dispute valid and authorized charges. The Boat House reserves the right to pass through any applicable credit card dispute or chargeback fees to the customer.

Refund Policy

All payments are final and non-refundable except in cases of duplicate payment or verified billing error, as determined by The Boat House. Any approved refund will be issued at the sole discretion of The Boat House.

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Privacy Policy

The Boat House collects personal and payment information necessary to process transactions and manage customer accounts. Payments are processed through secure, PCI-compliant third-party providers. The Boat House does not store full credit card information.

We do not sell or share personal information except as required to process payments or comply with legal obligations. Reasonable safeguards are in place to protect your information.

Delivery & Shipping

Payments made through this portal are for products or services already provided or completed. No physical goods are shipped as part of this transaction. Any delivery or pickup arrangements related to purchases are handled separately.

Limitation of Liability

The Boat House is not responsible for delays, errors, or failures caused by third-party payment processors, financial institutions, or circumstances beyond our control.

Updates to Terms

The Boat House reserves the right to update these Terms & Conditions at any time. Updates will be posted on this page.

Contact Information

For questions regarding your account or payment, please contact The Boat House directly.